

Prescriptions and Refills:

Medications and refills will be handled during regular office hours, but only if you are currently under our care. Please call only for those medicines Dr. Stokes has prescribed. We cannot approve refills or changes in medication that were given to you by another doctor.

Thank You!

We appreciate your selection of our office to meet your health service needs. We are committed to providing you with the best care.

Our staff – receptionists, nurses, clerical, technical and practitioners – works as a team. We take great pride in our training, abilities and dedication. We hope that you will soon share in our confidence.

Your suggestions and comments are always welcome. Should you have any concerns, PLEASE give us a chance to address them.



Iberia
Gastroenterology
Associates, Inc.

**W. Perry Stokes,
Jr., M.D., F.A.C.G.**



Welcome to IGA!

Tel: (337) 364-3301

Iberia Gastroenterology
Associates, Inc.

1100 Andre Street, Suite 301
New Iberia, LA 70563

Phone: (337) 364-3301
Fax: (337) 364-9689

Welcome!

Dr. W. Perry Stokes, Jr., and staff welcome you to our office. You and your family's well-being are our primary concern. We hope the information provided answers your questions about our services, policies and procedures.

Hours of Operation:

We are open Monday through Wednesday 8 a.m. - 5 p.m., and Thursday and Friday 8 a.m. - 12 p.m. and 1 p.m. - 5 p.m.

Treatment

As a Gastroenterologist, Dr. Stokes manages diseases and disorders of the esophagus, stomach, liver, colon, gallbladder, and pancreas. This includes colon cancer screening and non-surgical management of gallstones and bleeding ulcers. As a courtesy to your referring physician, Dr. Stokes prefers to limit his practice to Gastroenterology and to have your primary care physician take care of your other medical needs. Following consultation, you will return to your referring doctor unless your case requires the continued attention of a Gastroenterologist. If any problems or questions arise, do not hesitate to bring them to our attention. We welcome any suggestions you may have which will enable us to better serve you.

Telephone Calls:

Our staff has been instructed on telephone triage. They will discuss your problem with the doctor and call you with his instructions as soon as possible. For emergencies that arise after office hours, our answering service will direct you to the doctor on call or you may go to the emergency room. If you are having tests performed, we ask that you please wait for our office to call you with the results. We will call you as soon as we receive the results and the doctor has reviewed them. If you have a follow-up appointment scheduled, the doctor will discuss your results with you at that time.

Appointments:

We strive to keep our appointment schedule. However, please understand that not all patients require the same amount of time with the doctor and that emergencies do occur, so some delays are unavoidable. We will do our best to keep you informed of delays. Your patience in these situations will be greatly appreciated. All patients will be seen by their appointment time, not by the order in which they arrive. If you are unable to keep your appointment, please notify the office as soon as possible.

Registration:

You will be asked to provide basic information to establish your medical record and business account. Please bring your current insurance information and notify our office of any changes in name, address, phone number, or insurance as soon as they occur.

Fees:

Our charges for services are based on the severity and complexity of your injury, illness, or service need as required under Federal guidelines. Our staff will be pleased to discuss fees with you. Please do not hesitate to inquire about the charges for our services.

Payment:

Charges are payable at the time treatment or service is given. Regardless of your medical insurance coverage, our office relies on you to settle your account. For your convenience, we offer the following payment options: cash, check, Visa, Discover, or Master Card. If other arrangements are needed, please talk to our Patient Accounts Representative prior to receiving service. You will notice all payments are to be sent to a Birmingham, Alabama address. This is an outside company contracted to receive our payments for ease of deposit. We ask that you remit all payments to this address.

Insurance:

Our business office will submit primary and secondary insurance claims for you subject to your having given us current insurance information prior to the service being performed. You will not receive a bill from us until your insurance has made payment.

